

第7表 UK Department of Health. Public Service Agreement.

Annex A: Draft DSOs (short)

Departmental Strategic Objective	Outcome	Departmental Strategic Objective Indicator	Commitment	
1: Better health and well-being for all: Helping you stay healthy and well, empowering you to live independently and tackling health inequalities	Help improve every citizen's overall health, life-expectancy and emotional well-being	1 Self-reported measure of people's overall health (EQ5D)	DH PSA	
		2 Access to psychological therapies: proportion of people with depression and/or anxiety disorders who are offered psychological therapies	DH PSA (cont)	
		3 Suicide & Injury of undetermined intent mortality rate (reduction of at least 20% by 2010)	DCSF PSA	
		4 Emotional health and wellbeing and CAMHS: Effectiveness of CAMHS & Adult Mental Health Services	DH PSA (proxy to support life expectancy and infant mortality targets)	
		5 All-age all cause mortality rate per 100,000 (and gap between spearhead group and national average)	DH PSA (cont)	
		6 <75 CVD Mortality Rate (reduction of at least 40% by 2010)	DH PSA (cont)	
		7 <75 Cancer Mortality Rate (reduction of at least 20% by 2010)	DH PSA (cont)	
		8 Preparedness against pandemic influenza		
	Help improve citizen's quality of life - helping people to live healthier, more independent, disease-free lives	9 Healthy life expectancy at age 65	DWP PSA	
		10 Proportion of adults (18 and over) supported directly through social care to live independently at home	DH PSA	
		11 Proportion of people achieving independence 3 months after entering care/ re-hab - rate per 10,000		
		12 Smoking prevalence among people aged 16 and over, and aged 16 and over in routine and manual groups (quit rates used as local proxy in 08/09)	DH PSA (support)	
		13 Levels of childhood obesity (reception year children)	DCSF PSA	
		14 Percentage change in the number of alcohol related hospital admissions	HO PSA	
		15 Percentage change in the numbers of drug users recorded as being in effective treatment	HO PSA	
		16 Percentage of infants breastfed at 6-8 weeks	DCSF PSA	
		17 Hospital admissions caused by unintended and deliberate injuries	DCSF PSA	
		18 Under-18 conception rate per 1,000 females aged 15-17	DCSF PSA	
	Help the most vulnerable achieve their aspirations, building a fairer society	19 Prevalence of Chlamydia in under 20 year olds		
		20 Proportion of adults with moderate to severe learning disabilities known to Councils with Adult Social Services responsibilities in settled accommodation	CO PSA	
		21 Proportion of adults in contact with secondary mental health services in employment	CO PSA	
		22 Proportion of adults in contact with secondary mental health services in settled accommodation	CO PSA	
		23 Proportion of adults with moderate to severe learning disabilities known to Councils with Adult Social Services responsibilities in employment	CO PSA	
2: Better care for all: The best possible health and social care, offering safe and effective services, when and where you need help and empowering you in your choices	Improve the safety, cleanliness and delivery of optimum care	24 Health Care Associated Infection rates - MRSA	DH PSA	
		25 Health Care Associated Infection rates - Clostridium Difficile	DH PSA	
		26 Number of delayed transfers of care per 100,000 population (aged 18 and over)		
		27 The proportion of people with long-term conditions who are supported by people providing health and social care services to be independent and in control of their condition	DH PSA (in devt)	
	Make services more personal - more convenient, responsive and designed around the user	28 NHS-reported referral-to-treatment times for admitted patients	DH PSA	
		29 NHS-reported referral-to-treatment times for non-admitted patients	DH PSA	
		30 Patient reported experience of access to GP services	DH PSA	
		31 Timeliness of social care assessment		
		32 Timeliness of social care packages		
		33 Proportion of all deaths that occur at home		
		34 Adults and older people receiving direct payments and/or individual budgets per 100,000 population (aged 18 and over)		
	Improve the experience for patients, users and carers - treating every person with dignity and respect and giving them more control	35 Percentage of women who have seen a midwife or a maternity health professional for an assessment of health and social care needs, risk, and choices by 12 completed weeks of their pregnancy	DH PSA	
		36 Self reported experience of patients & users	DH PSA	
		37 Proportion of carers receiving a 'carer's break' or a specific service for carers as a percentage of clients receiving community based services		
	3: Better value for all: Delivering affordable, efficient and sustainable services, contributing to the wider economy and nation	Ensure an effective system - that is productive and efficient providing best value-for-money for the taxpayer	38 Patient and user reported measure of respect and dignity in their treatment	
			39 Parents' experience of services for disabled children including core offer	DCSF PSA
		Secure the long term sustainability of health & social care for this and future generations	40 Number of emergency bed days per head of weighted population	
41 Financial balance (PCT)				
42 Prescribing indicator				
43 Public confidence in NHS				
44 NHS estates energy/carbon efficiency				