Discussion: Non-monetary aspects of economic growth (Achyuta Adhvaryu)

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Summary

- Declining manufacturing productivity growth rate in India and Japan: How can we improve the productivity?
- Investment on workers improve productivity (& cost effective)
 - Soft skills (e.g. communication/teamwork skill training)
 - Voice (e.g. suggestion/evaluation by workers, 360 degree feedback)
 - Environmental conditions (e.g. heat, light)
 - Managerial quality (e.g. management training)
 - Mental health (e.g. friendship)
 - Financial inclusion (e.g. financial support for consumption smoothing)
- Why don't firms invest more?
 - Information friction, risk aversion, incentive, high turnover

Overall

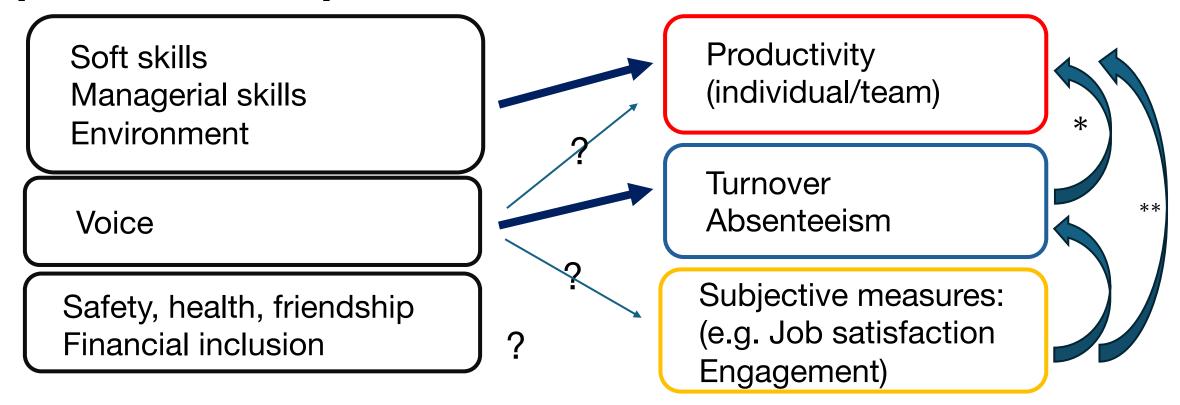
- Very important questions
- Causal effects studied less until until recent years.
- Rigorous causal evaluation often requires within-firm RCT/natural experiments.
 - Need collaboration of firms
- Nice summary of nascent literature expecting more to come.

Discussions (my overall directions)

 How can practitioners and policy makers in Japan best use these results?

What are remaining questions that could be useful?

Discussion 1: What works on what (measurable) outcomes



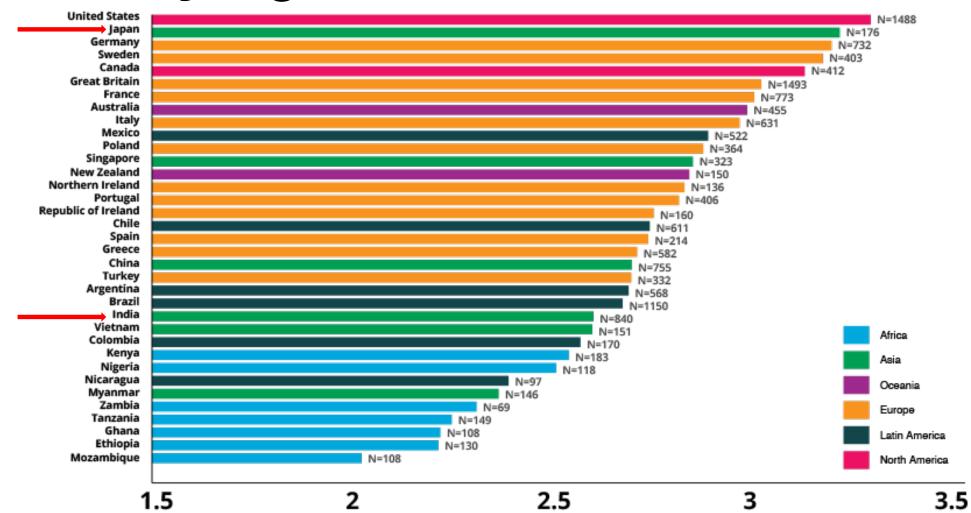
- * If turnover or absenteeism is an issue?
- ** If higher satisfaction leads to behavior changes (e.g. effort)

Discussion 2: Can we apply to Japan? Would we expect similar results?

 If the setting of the firms are different, the impacts may be different.

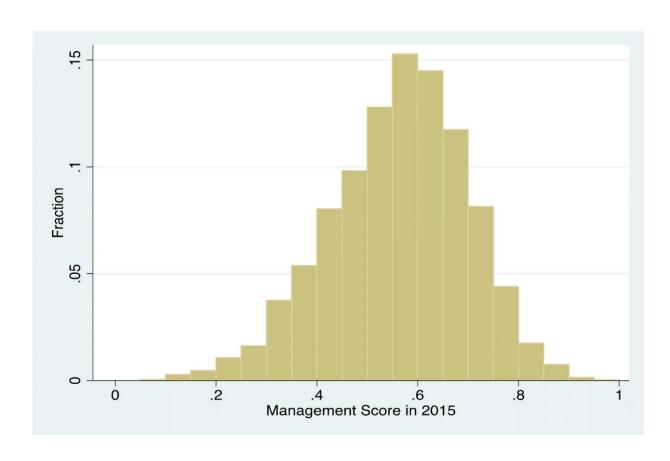
- "How similar the study setting is to the settings to apply it."
- We (researchers) should examine the same questions in different settings.
 - Incentive limited for publication bias, but we should do more similar studies in developed countries (like Japan!).

Discussion 2: management quality in Japan is already high...?



AVERAGE MANAGEMENT SCORES, MANUFACTURING http://worldmanagementsurvey.org/wp-content/uploads/2016/04/grafico-1-v2-1.png

Discussion 2: But there is substantial variation within Japan – some room to change



JP-MOPS 2017 (ESRI) (11,405 manufacturing establishments)

Tanaka, et al. (2025) show that establishments that adopted more structural management practices have reduced the share of workers working long overtime hours.

Discussion 2: Voice → **Productivity in Japan?**

Annual turnover rate of fulltime employees ~12 % (MHLW 2023)

- Even lower for traditional large companies
- → Voice may not lead to higher productivity through reducing turnover rate.

Still, voice can potentially improve productivity by

- Engagement → more effort
- Changing workplace practices (Kaizen)

Discussion 3: Have to be non-monetary?

- Efficiency wage: Just giving higher wage can lead to higher productivity
 - Increased worker effort: Higher wages motivate employees to work harder to avoid job loss (Shapiro and Stiglitz, 1984)
 - Attracts higher-quality applicants
 - Reduces turnover
 - Improves morale and loyalty: Workers may reciprocate with greater commitment and effort (Akerlof, 1982)
- Evidence: Dube, Giuliano, and Leonard (2019) show wage increase (relative to peers) reduces turnover.
- Is non-monetary benefit more cost-effective than rising wage?

Discussion 4: Gender equality

- Growing corporate interests to promote gender equality in Japan
 - Possibly driven by legislation mandating disclosure of gender-related statistics (e.g. gender wage & promotion gaps, male paternity leave takeup rate)



Discussion 4: Questions with increasing interests among Japanese firms

- What are the costs and benefits of promoting male parental leave?
 - Productivity, turnover, employee satisfaction, or firm reputation
- How can firms effectively increase the women in management?
 - What are the most impactful first steps?
- How to engage employees and managers in changing workplace gender norms?
 - What strategies reduce resistance or unconscious bias?

Discussion 4: Promoting men to do more childcare through workplace training

Tanaka, Okudaira, Sakka, Yamaguchi (2025) recently evaluate the impact of workplace initiatives to promote gender equality.

- RCT collaborating with Japanese organizations
- Work-life balance training to male workers and managers

Results:

- Male workers: childcare on weekend ↑
- Their spouse: working hours ↑
- No substantial impacts on male working hours, workplace outcomes
- But positive change in workplace norms about male paternity leave